



Quality Policy

APS Cleaning Pty Ltd strives to deliver consistently high quality services that provide our clients with value that meets or exceeds their expectations. Continuous improvements to processes, products and services are an ongoing commitment.

APS strives to exceed the expectations of our customers in terms of client service, timing and flexibility. APS and its employees are perceived as being ready to respond, approachable and dependable.

Our Mission is to be a dynamic, innovative and respected service provider that is committed to its core values, and where excellence is the standard. We are a valued extension of our clients' decision-making processes. We are dedicated to employee growth and organisational vitality.

Our Quality Assurance Programme is based on the requirements of ISO 9001:2008.

Quality Assurance is a basic requirement for all functions carried out by APS and pervades all activities of the Company on a continuing basis.

The Company is positive in its dedication to the systematic application of formal procedures aimed primarily at preventing nonconformity of its functions at all stages from initial enquiry through to completion.

Fred Meuspaque

Director

Wednesday, 8 July 2015